

HSEQ OBJECTIVES – YEAR 2008/2009Date Issued **March 2008**Review: **Annually**Doc.Ref. **HSEQ OBJECTIVES/Rev 2****Quality**

1. Develop and implement an improved AVL questionnaire and evaluation process to ensure suppliers and contractors continue to meet Group expectations.
2. Develop and implement a revised Group-wide training matrix covering all aspects of training to facilitate improved planning, delivery and budgeting.
3. Ensure that 10% of all work is subject to customer satisfaction monitoring (month on month) and that the Group achieves >85% satisfaction ratings.

Health & Safety

4. Achieve the 'Healthy Working Lives' Bronze Award by delivering appropriate workplace health initiatives.
5. Develop a new methodology and implement formal competency assessments (>95%) for incidents where underground plant damage has occurred to gas or electricity cables.
6. Develop and implement a series of 10 'Flash Cards' to promote information to employees on key safety risks.
7. Develop and implement revised procedures and 'construction phase plan' to improve all aspects of management required by CDM.
8. Ensure that >90% of 'driver responsible' vehicle accidents result in a formal interview with a Director and Transport & Plant Manager.
9. Increase Near Miss and Hazard reporting by 80% on 2007 figures through the introduction of a new reporting card.

Environmental

10. Reduce the amount of excavated material going to landfill (month on month) by >20% through increased use of the mobile crusher.
11. Review and implement new initiatives to reduce energy consumption at each Group depot to achieve an overall Group reduction of 10% (electricity, gas and fuel oil).
12. Carry out a review of all oil storage arrangements at all depots and implement measures to ensure 100% compliance with The Water Environment (Oil Storage) (Scotland) Regulations.

Signature:



Date: 21 March 2008

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